

Remote Access

The key to being productive when working off site, be it during a business trip, a telecommuting day or during a disaster, is to be able to access the GTRC/OSP centralized systems from a remote location. For security reasons, these systems are protected behind a firewall and require special care to access.

There is only one way to establish a secure connection to the GTRC/OSP network and that's by using the **Cisco Anyconnect VPN**. Bear in mind that GTRC's use of the Cisco Anyconnect VPN is slightly different than Georgia Tech's, as GTRC's version grants access to systems within the RAB while Georgia Tech's does not.

If you don't need to access anything but E-Mail, once your computer is logged onto the internet, simply open the Outlook Web Access (OWA) portal at rcmail.gatech.edu

If you need access to other resources (including opening the Outlook Client on your desktop), you must log in through the **Cisco Anyconnect VPN**. It is a good practice to only stay connected on the VPN as long as you are using networked resources within the RAB. When surfing the Internet or using other non-GTRC/OSP systems, your computer will perform faster if not connected to the Cisco VPN. The reason for that is when connected, all outgoing internet traffic is captured and funneled through Georgia Tech's network.